

Hire Shop Terms & Conditions



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Welcome to the ACTC Hire Shop! By hiring costumes and props from us, you agree to abide by the following Terms and Conditions. These guidelines are designed to ensure a seamless experience for all our hirers.

Condition and Maintenance of Costumes

All costumes provided by ACTC are thoroughly laundered and inspected prior to hire to ensure they are in good condition. We take pride in delivering clean, well-maintained items to enhance your experience.

Returns and Laundering

Hirers are required to return all costumes unlaundered by the agreed due date. A laundering fee of \$8 per costume will be applied at the time of hire to cover the cleaning of all returned items. Late returns may incur additional fees, which will be calculated based on the delay period.

Postage and Handling

Postage charges for sending hired costumes and props will be added to your total hire cost. The cost of return postage is the sole responsibility of the hirer and must be arranged to ensure the items are returned by the due date. We recommend using a tracked and insured postal service to avoid loss or damage during transit.

Pricing and Taxation

All prices quoted for costume and prop hire are exclusive of GST. The applicable GST will be calculated and added to your invoice.

Liability and Damage

Hirers are responsible for the care of all costumes and props during the hire period. Any loss, theft, or damage beyond normal wear and tear may result in additional charges to cover repair or replacement costs.

By proceeding with your hire, you acknowledge and accept these Terms and Conditions. Should you have any questions or require further clarification, please contact us before finalising your booking.